

When you receive your order: Please take a close look at everything and make sure you are completely satisfied with each item before using it or removing the tags, as items are non-returnable once the tags have been removed or once the item has been used. If you have any questions, feel free to email us at info@skiphop.com or call us 1-877-4-SKIPHOP. If any of the items appear to be damaged, please call or email us within 48 hours.

To return or exchange an item, please follow 3 steps. There is no need to notify us.

1
fill
out.

Order #		
Your Name		
Your E-mail		
Your Credit Card # (FOR EXCHANGE SHIPPING AND/OR PRICE DIFFERENCE)		
Expiration Date		
Name on Card		
Billing Address		
CHECK ONE: <input type="checkbox"/> RETURN FOR REFUND <input type="checkbox"/> EXCHANGE		
RETURN ITEM NAME/COLOR	REASON	REQUESTED ITEM NAME/COLOR

2
read.
sign.
date.

RETURN POLICY: Items that were purchased on sale cannot be returned or exchanged. All other items purchased from Skip Hop can be returned within 30 days of delivery for an exchange or a full refund of the price of the item and must include the original packing slip. **Bags/Accessories:** must be in unused, perfect condition, with all tags and/or wraps attached. **Home/Nursery:** Returns or exchanges will ONLY be accepted on unused, unopened items in their original packaging with the original packing slip. If you are exchanging an item, please note that shipping charges to Skip Hop as well as return shipping is paid by the customer. Shipping on returned items is not refundable, unless the reason for the exchange or return is due to an error made by Skip Hop (e.g. wrong item/color). Skip Hop will only return/exchange items purchased through www.skiptop.com. **Please allow 2-4 weeks for your return/exchange.**

X **DATE**

3
mail.

Skip Hop Returns TSI 231 Mill Rd Edison, NJ 08837	NOTE: We strongly recommend shipping via UPS, FedEx, or Insured USPS so you can track and insure your package. We cannot be responsible for items lost or damaged in the mail. This form must be filled out completely and must be signed. Incomplete Return/Exchange Forms cannot be processed. Walk-ins not accepted.
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for office
use only

RA #	Date Received	Date Sent	Tracking #
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